

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination ALVERSON ET AL.	
		Examiner Peter Choi	Art Unit 3623	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	C	US-2002/0099586 a1	07-2002	Bladen et al.	705/7
	D	US-5,765,138	06-1998	Aycock et al.	705/7
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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"Quality Assessment Program Inspects Residential Contractors." Air Conditioning, Heating & Refrigeration News. 7 Feb. 2000: pg103. ProQuest Direct. 3 Nov. 2004. Keyword: contractor,□□certification.□□
	V	"RCA Certified Exam Starts for Installers and Designers". Contractor. Spring 2002: pg5. ProQuest Direct. 5 Nov. 2004. Keyword: construction,tests, certification.□□
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.